

SMART

Julie L. Hall, Director

FYE 2012 Presentation

April 27, 2011



Outline

- Who?
- What?
- When?
- How?
- Impacts?

- Wrap up

Who?

- Julie L. Hall
 - Oversight and annual reporting
- Barb Turner
 - Daily dispatch
 - Daily & Quarterly reporting
- Drivers
 - CDL – three
 - Van drivers - one

What?

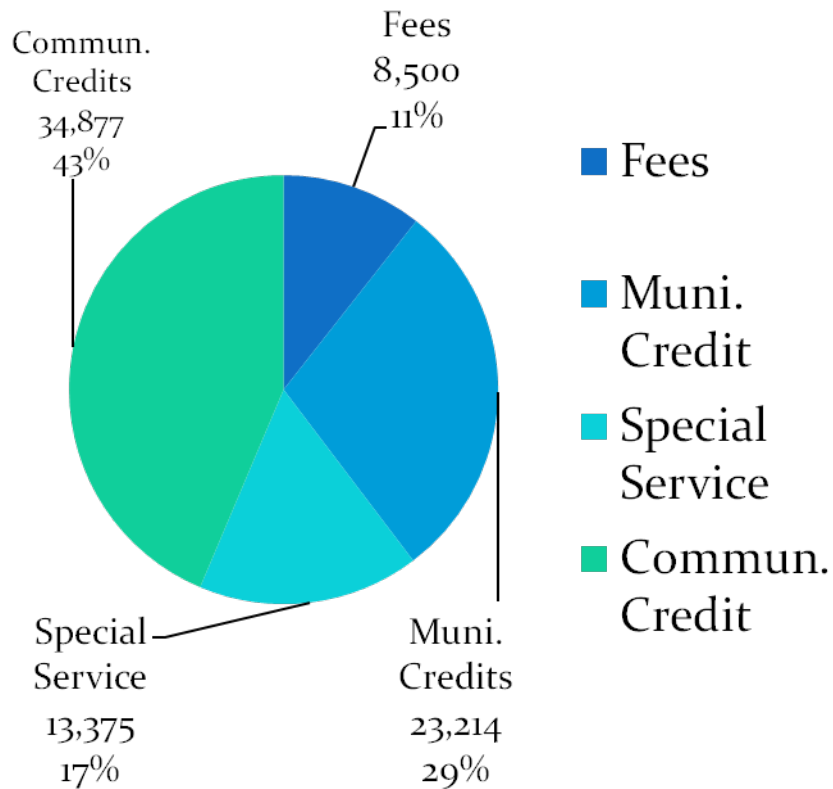
- Transportation for seniors, persons with disabilities and general public who are willing to pay \$2.00 per one-way trip.
- Service within 5 miles of Ferndale city limits.
- In excess of 7,500 one-way trips per year.
- Approximately 25-30 one-way trips per day.
- Facilitation of senior program.

When?

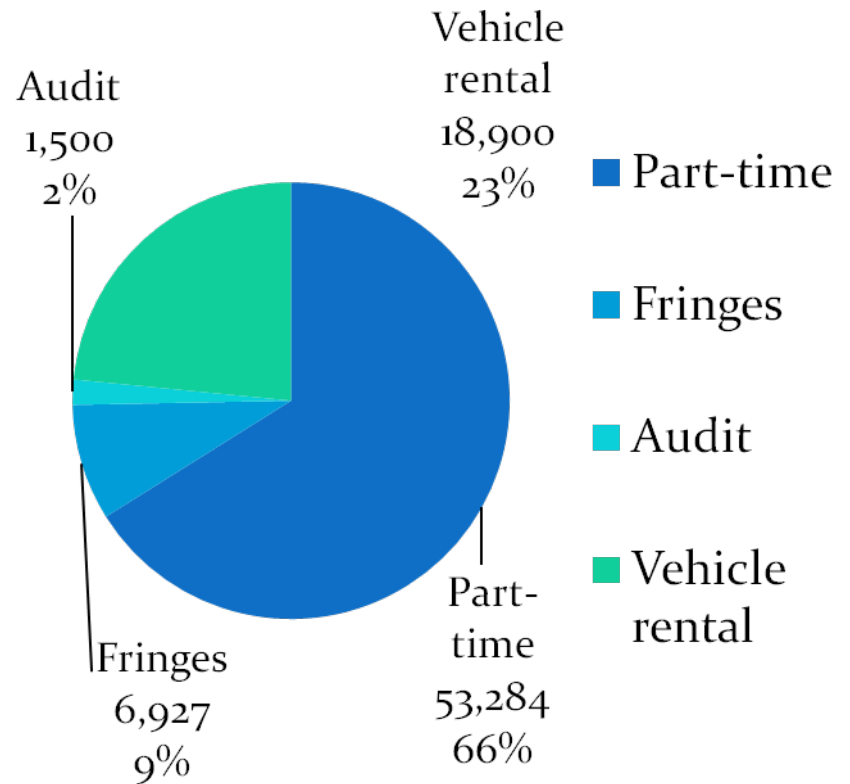
- 9:00am-4:00pm
- Monday-Friday
- Service must be scheduled 48 hours in advance

How?

Revenue



Expense



Impacts?

- 15% & 20% reduction of Dispatch Hours is 5 to 6 hrs per week – Closed on Friday
- Loss of dispatch hours will impact ridership fees since there will be less scheduling of riders.
- Loss of dispatch hours will impact us due to assistance she provides staff.
- 15% or 20% of entire budget would mean elimination of the dispatcher and program.

Wrap Up

- This program is operating at break-even.
- Key point is that all Dispatcher hours are covered in this fund.
- This program is a key component of our senior program. Many of our seniors use this transportation to attend programs such as bingo, senior meetings, and many of our drop-in programs.